



MINUTES

Name of Committee or Team: Student Advisory Committee

- **Committee Members Present via WebEx:** Denise Warner, Wade Merrill, Chris Richards, Fran Krampasky, Ashlee Podleski, JoAnn Silsby, Elizabeth Clifford
- **Resource Members Present via WebEx:** N/A
- **Guest(s):** N/A
- **Scribe:** Wade Merrill

Date: September 23, 2026

Time: 4:00-5:00 PM

Room: WebEx

Agenda Item	Discussion	Next Steps
For the Good of the Students (committee member reports)	• Denise: Launching textbook affordability project, information going out to faculty and into <i>The Lookout</i> soon • Chris: Promoting AI training for students, 248 have voluntarily signed up and completed it so far https://myd2l.lcc.edu/d2l/le/discovery/view/course/368369 • Fran: Help Zone desks have moved around in the library, also seeing increased engagement with library services. Calculators currently have 10 person waiting list. • Ashlee: Still working on the launch of the food pantry, including online ordering and lockers. Special student event (see flyer below) • JoAnn: Students are struggling to meet deadlines in classes. • Elizabeth: Significant issues with some digital book codes (MyIT). Office is busier than most semesters. • Wade: Will be updating out committee website roster, meeting dates, and minutes. Still looking to grow the committee, particularly with resource members. That is people who may not have time to commit to every meeting but have skills or knowledge would could all on as needed.	
Student Senator recruitment	We need to identify potential student senators to recommend to the Executive committee	Each member should invite 1-2

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		students they are connected with to the next SAC meeting The goal will be to bring additional student voices to the committee in general, but also to possibly identify candidates.
Committee Vice Chair and Secretary	We have a potential vice chair (pending Executive Committee approval). We still need a secretary.	Please contact Wade if you would be willing to serve.
Subcommittee Reports	Student Resources website (Fran) • There have been major updates to the site, including both aesthetic and functional changes. • New categories have been added, as well as a link for those who can't find what they're looking for. • See full report attached. • Site: https://www.lcc.edu/services/index.html RSO Policies and Promotion (Wade) • Policies related to the new travel fund have been set • Will report on the details at the next meeting	
Committee Priorities	"Student success" • This was a major part of the discussion at the full Senate, but in a very general way. Student Government • This was a potential priority discussed at the last meeting	Members should bring a couple of bullet points or their own definition of student success (both in and outside the

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	• Since then, <i>The Lookout</i> has published a story called “What are we supposed to do at LCC?: What happened to LCC’s student government?” • Wade will invite the author to join us at our next meeting • Article: https://lookout.lcc.edu/posts/2026-what-happened-to-lccs-student-government.html	classroom) to our next meeting so we can frame discussions on the topic as a group.

Meeting adjourned at 4:58 PM

Supplemental information:



Join us for a Monthly Mixer

Fall Semester 2026

Presented by:

- + Perkins Occupational Support through the Center for Student Support
- + Campus and community partners

Each mixer will feature a themed resource table highlighting a different campus department or community partner based on that month's focus. Representatives will be available to answer questions, share information, and connect you with services and programs that can support your success, health, finances, housing, and overall well-being.

There will be games, interactive activities, prizes, snacks, and opportunities to meet new people. Whether you stay for a few minutes or the entire event, there's something for everyone.

Stop by, have fun and learn about resources that can make a difference during your college journey!



Center for Student Support
517-483-1924 • ca_frntc@lcc.edu • lcc.edu/css



SAC Subcommittee on the Student Resources Web Page Report : September 23, 2026

F. Krempasky, Subcommittee members: Fran, Ashlee, and Joann.

Usage Stats Summary: Every year we review the [Student Resources web page](#) analytics to determine usage and if changes are needed in accuracy, or if content has changed. On March 18, 2026 we asked LCC's web team for usage stats for a 12-month period (1/1/25-12/31/25). [Note: previous reviews were for 9 month periods: in January 2025 for a 9 month period from April 1, 2024 to January 10, 2025].

- Results showed that the page is being used.
 - Visits 1/1/25-12/31/25=**11,728** [Note: most visitors to the website were in September (1,600) and January (1,500).
 - Visits 4/1/24-1/10/25=**7,996**
 - Visits 7/1/23-4/16/24=**7,643**
 - Unique Visitors 1/1/25-12/31/25 =**9,045**
 - Unique Visitors 4/1/24-1/10/25=**6,381**
 - Visits 7/1/23 to 4/26/24=**6,101**
 - Bounce Rate 1/1/25-12/31/25 =**47%**
 - Returning visitors 1/1/25-12/31/25 = **1,690**
 - Internal referrers 1/1/25-12/31/25 =**60%** traffic, coming from LCC pages (bounce rate=39%).

Usability Testing on the Student Resources page

Each year we perform usability testing with LCC students on the Student Resources page. We ask 7-8 questions about the Student Resources page and watch how students navigate and find resources or content on the page. This year we conducted the testing with 5 students on April 22, 2026 on Main and West campus.

Questions we focused on this year per SAC's discussions included:

- Where would you locate information on student clubs and organizations? On Success coaches?
- What are the most important topics/subjects of you on this page?
- What is missing on the page and should be added?

The Subcommittee reviewed student feedback and decided to make the following changes to the page:

- Move the "Didn't find what you were looking for" box to a rectangular box beneath the grid of boxes and create a hyperlink that opens that form at the bottom of the boxes.
 - In place of the "Didn't find what you were looking for" box, move up "Student Support Resources" to the first row of boxes.
 - Added a new box for "Student Engagement and Clubs" and include [Student Clubs & Organizations](#), and [Center for Veterans and Family Support](#)
 - Worked with the web team to add updated photos on the page.