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Student Affairs recognizes summer honors students

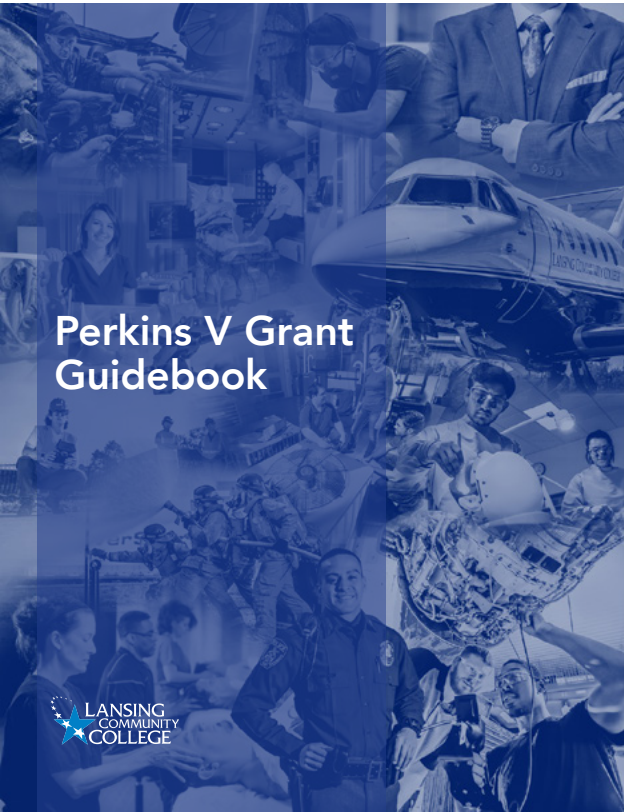
Student Affairs is proud to report the summer 2022 honors letters have been processed and mailed to students. In total, 658 students earned a spot on the President’s List and 320 students on the Dean’s List.

LCC’s Insurance and Risk Management highlighted in national magazine

LCC’s Insurance and Risk Management Program was highlighted in Rough Notes magazine’s June issue. Faculty member Mary Stucko and recent program graduate Jordan Boyd were interviewed for the feature, which focused on education and professional development during the pandemic. Stucko discussed the HyFlex teaching format, stressing its ease of use for students who work full-time.

The article can be read [online](#).

New Perkins V grant resources and information



During divisional Fall 2022 Kick-Offs, employees Tricia McKay and Penny Tucker presented information and updates about Perkins V to several academic divisions. In addition to the Fall Kick-Off presentations, the college launched a new Perkins V [webpage](#), that includes:

- + An overview with general information about Perkins V and contact information
- + Information for students
- + A list of occupational programs at LCC
- + Core Performance Indicators (CPI)
- + Resources and history

The new webpage also links to the Perkins V Grant Guidebook and the Perkins V Grant SharePoint. Both these resources provide LCC employees with information essential to Perkins V oversight, monitoring, review and compliance. Users will find easy access to the college’s vision for Perkins V, dates and timelines, contacts, links to LCC Perkins V forms and documents, and answers to frequently asked questions.

Student Success Scenario show launches on LCC Connect

On July 16, Academic Success Coach Dustin Abrego hosted the premiere episode of the Student Success Scenario on LCC Connect. The show focuses on students and their journey through college. Students share how they overcome adversity and have continued to thrive as an LCC Star. Each week will focus on a different student and their success. These episodes can be listened to online at lcc.edu/connect.



LCC shows up for Pride

LCC brought an interdepartmental presence to the first Lansing Pride event, held Aug. 13 in Old Town. Thousands of people attended this event, despite the rain. LCC had a table throughout the afternoon, staffed by Sarah Garcia-Linz of the Academic Success Coaches, Melissa Kaplan of Performing Arts and Nicole Reinhart-Huberty of Technical Careers. Several event attendees expressed their appreciation for LCC being there, others asked questions about the start of the semester, and a few asked about LGBTQIA+ student organizations.

Academic Success Coaches begin Student of the Month recognition

The Academic Success Coach team is working on recognizing our star students! Starting in August 2022, the coaches nominate students, and each month the Academic Success Coach Leadership Team selects between one and three student(s) to honor. The students who are submitted must have met with their coach at least once during the month and demonstrate success by achieving a goal big or small, working through a challenge or barrier, and/or giving back to LCC or the community.

Recognized students will receive:

- + A certificate of recognition signed by President Steve Robinson, the academic success coach director, and the student’s academic success coach
- + A congratulatory social media post
- + A display in the Success Lounge
- + Invitation to participate in “Student Success Scenario” podcast
- + Invitation to the end-of-year celebration

Livingston County Early College students prepare for new year

Livingston County Center Coordinator Barbara Line and Support Staff Martha Anderson conducted the Livingston County Early College nursing orientation for cohort 5. The Livingston Educational Services Agency Early College Coordinator Rebecca Holman engaged the students in discussions about the transition from high school to college and work/school balance. Students appreciated the opportunity to participate and said they are eager to start the program.



Fall Open House and Resource Fair gets students ready for school

Resource Fair, which provided students the opportunity to discover resources LCC offers to support student success. The StarZone was also busy during this event, offering enrollment assistance to encourage prospective students to complete important admissions steps needed to get registered for fall classes.

The Fall Open House and Resource Fair was one of the division’s first in-person events since transitioning back to campus, and the goal was to achieve a 60% show rate. Post-pandemic, events hosted by higher education institutions have experienced

Aviation Day celebrated

The Chapter 55 Experimental Aircraft Association recognized August’s Aviation Day at Mason Jewett Airport. Donations collected will provide scholarships to two LCC students in the Aviation program. The event received coverage from WLAJ.

Theatre faculty and student perform at Flint Repertory Theatre

LCC Theatre Faculty Kevin O’Callaghan and theatre major Laura Nguyen were recently cast in the upcoming production of “Death of a Salesman,” by Arthur Miller. The Flint Repertory Theatre director saw Nguyen in the LCC production of “Romeo & Juliet” this summer and invited her to audition for the production. “Death of a Salesman” runs Sept. 23-Oct. 9.

show rates of about 50%. We are pleased to announce that we exceeded our goal with a 62.4% show rate! In total, we were able to reach 241 students through this event, including 192 new students and 48 continuing students. Students also brought along guests, making our grand total of participants more than 400! It was great to have so many people on campus again and we look forward to hosting this event again next year.



Wiley and the Hairy Man

2022 Summer Stage Under the Stars a success

The first full summer season in three years ended in squeals of delight as audiences of all ages enjoyed the final show, “Wiley and the Hairy Man,” directed by Theatre Faculty Blake Bowen. The complete summer season included a production of “Romeo & Juliet,” adapted by Kevin O’Callaghan, and a dance concert co-sponsored with Happendance called DANCE Lansing.

Theatre also welcomed guest artist Paul Molnar for a summer residency. Molnar, a professional actor and educator, performed the role of Capulet and led two community workshops on stage combat.



Romeo & Juliet

Students Party with the Prez on Downtown Campus

Welcome Week’s signature event, Party with the Prez, was back for 2022 and was bigger and better than ever. With awesome tie-dye T-shirts for the first 100 students in attendance, free food, live music and big giveaways from CASE Credit Union, students were welcomed back to campus in style. More than 330 students attended this year’s event and engaged with President Steve Robinson in games and the dunk tank. Dr. Robinson also took to the stage to play with the band. Students walked away with gift cards for food, gas and groceries, as well as Beats by Dre headphones and a new laptop.



Fall Kick-Off Party 2022 starts year for employees

The 2022 Fall Kick-Off Party was held on Tuesday, Aug. 16, on the Downtown Campus to welcome back faculty and staff. Employees received free Fall Kick-Off T-shirts and were treated to live music, free food, and a host of games and activities. New this year was Karaoke with the Stars, and several Stars took to the stage and rocked the house!

Student Affairs holds summit to train colleagues on resources available

The Student Affairs Division held a summit on July 26 in the Michigan Room. Sixty-five employees attended, including representatives from Health and Human Services, Technical Careers, Student Affairs, Academic Affairs, Financial Aid, Student Finance, Community Education and Workforce Development, and the Executive Leadership Team. The event was designed to share information about resources available in Student Affairs, Financial Aid and Student Finance. Organizers also wanted participants to meet the Student Affairs staff and listen to short presentations about resources available to students.

The feedback was positive. As we were wrapping up the event, various participants mentioned how valuable it was to learn about all the various resources that are available in Student Affairs. New employees also mentioned they enjoyed learning and connecting face-to-face with people from across campus.

Dance instructor accepted into leadership program

Dance Instructor Lauren Mudry was selected to participate in the 2022-2023 Michigan Arts and Culture Council’s (MACC) Rising Leaders program. Rising Leaders is a rigorous and highly interactive personal development initiative committed to the advancement of Michigan’s arts leaders. It is designed and facilitated by MACC and Partners in Performance, the nation’s preeminent designer and facilitator of leadership development initiatives for the arts and culture sector.



Lauren Mudry



LCC prepares! College holds tabletop exercise for emergency leaders

Annually, LCC Emergency Management develops, conducts and evaluates a discussion-based exercise for the Executive Leadership Team and Incident Management Team. This year’s exercise was held July 11, and was based on a scenario of escalating civil disturbance or unrest.

Participants were broken up into functional groups based on LCC’s Incident Management Team configuration, which includes Incident Command, Operations, Planning, Logistics and Finance sections. This structure is based on the National Incident Management System. Participants included President Steve Robinson, Senior Vice Presidents Seleana Samuel and Sally Welch, Associate Vice President Toni Glasscoe, and most executive directors and deans, as well as support staff and administrators from every division and most departments.

The tabletop included an escalating scenario based on a series of situations or modules affecting both Downtown and West campuses. In two modules, the whole group discussed possible responses to a sit-in protest at the college and tensions between opposing groups. In two cases, functional groups were broken up to discuss their specific responsibilities related to the given situations. Possible actions and status were reported out to the whole group after team discussions took place. As always,

appropriate and timely communication to the whole college community, as well as to local news media, was deemed key to maintaining control of public perceptions and narrative. Many stated it was extremely helpful and enlightening to hear the perspectives of all the different players.

Some strengths of this tabletop reported by participants included “seeing how all areas fit and work together,” “very real scenario,” “timeless and relevant,” “well organized and facilitated,” “helps us to determine what we still need to do to prepare,” “communication with other teams,” and “no-judgement atmosphere.”

Some areas for improvement included “(needed) more time,” “more information on Building Emergency Response Team (BERT) roles for this scenario,” “more frequent exercises,” “hold exercise at division level to focus on more details,” and “include more hands-on interaction.”

Overall, it was a great learning experience for everyone!

If you have any questions about LCC Emergency Preparedness efforts, please contact Carol Wolfinger (x1823 or wolfinc1@star.lcc.edu), Director of Emergency Management, to learn more or visit the EMD [webpage](#).

Public Relations Department
Media Report, July 1-Aug. 31

Earned media viewership:
611,688

Earned media value:
\$57,049

Total media press clips:
102

Selected media highlights:

2022 Summer Impact Program begins

WILX NBC News 10

ODI kicks off Summer Impact Program.

LCC in FOCUS magazine

LRCC – FOCUS Magazine – July 2022

LCC mentioned in Lansing Promise article – pg. 14

Dr. Tonya Bailey receives ACE Distinguished Woman in Higher Education Award – pg. 23.

LCC student playing softball in Italy

The Daily Mining Gazette; Look Travels

Laura Giachino is representing the United States on the softball field this summer in Italy.

LCC’s 2000 softball team will be inducted into Hall of Fame

Lansing State Journal

LCC’s 2000 softball team will be inducted into the Greater Lansing Sports Hall of Fame.

LCC Board of Trustees vote to freeze tuition

WILX NBC News 10 (web)

LCC Board votes to freeze tuition for 2022-2023.

LCC holds Fall Open House

WILX NBC News 10

LCC held an open house for new and returning students to get them ready for fall semester.

LCC mentioned in FOCUS

LRCC FOCUS Magazine – August 2022 – pg. 24

Josie Phelps awarded scholarship from Sparrow Foundation and will attend LCC.

LCC recognized with ACCT Central Regional Awards

The Chronicle News

LCC Board of Trustees and Trustee Proctor are the recipients of ACCT Regional Awards.

LCC in 517 Magazine

517 Magazine August 2022

Nina Favor discusses COVID-19 and its impact on the nursing shortage – pg. 16

Andy Brent pens “A Pathway for All” – pg. 24

LCC mentioned in Lansing Promise article – pg. 44

LCC in the community

WLNS CBS 6 News (web)

LCC partners with POWER 96.5 and Communities in Schools to provide backpacks for area students.

LCC highlighted in article exploring the importance of the arts for students

Community College Journal – August/September 2022

Melissa Kaplan details the importance and power of the arts in “A Campus of Expression and Creativity.”

Welcome Week activities are underway

WLNS CBS 6 News

LCC welcomes students to the fall semester.

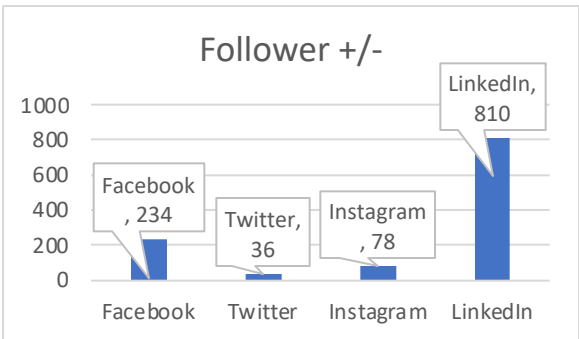
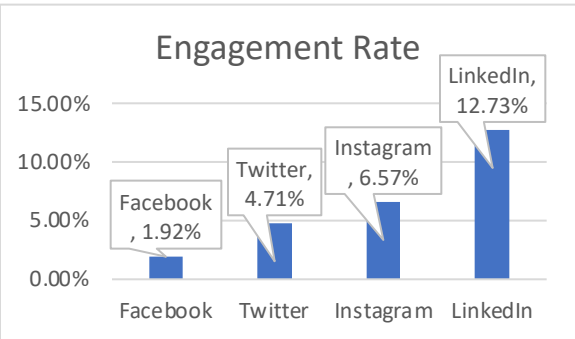
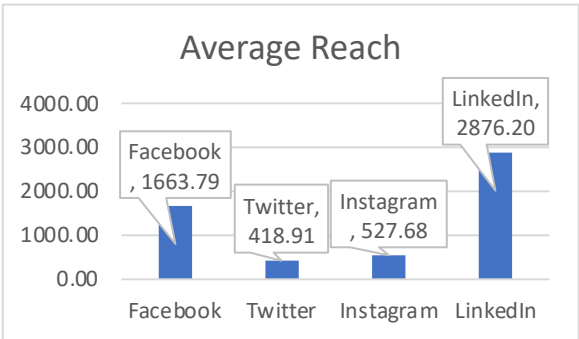
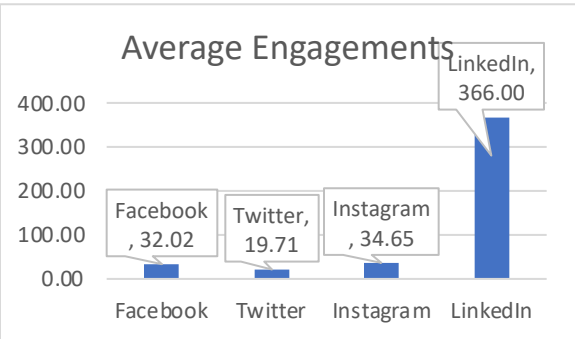
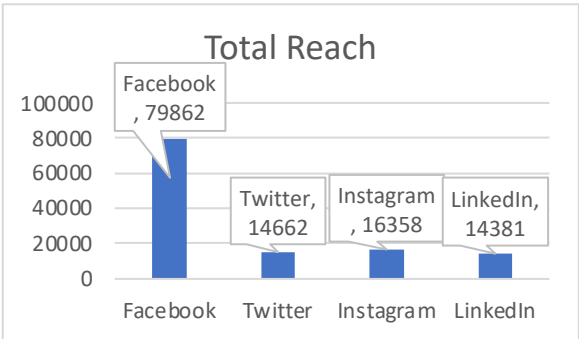
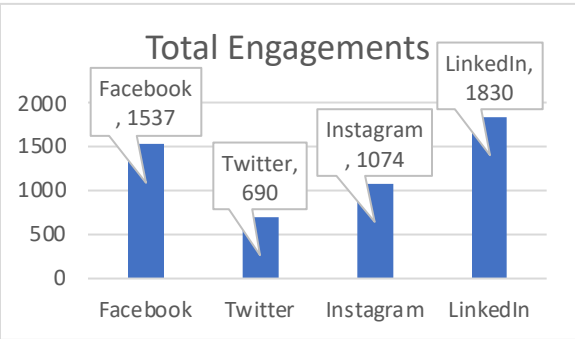
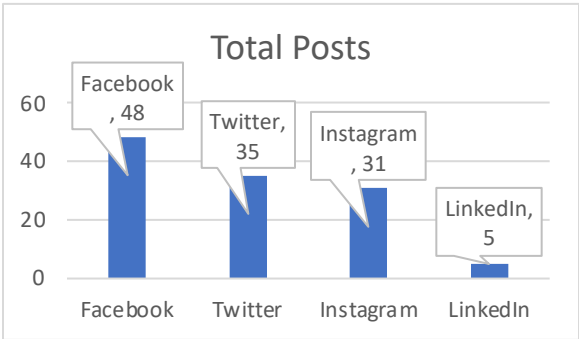
Welcome Week continues with Party with the Prez

WLNS CBS 6 News at Noon

Welcome Week continues with Party with the Prez.

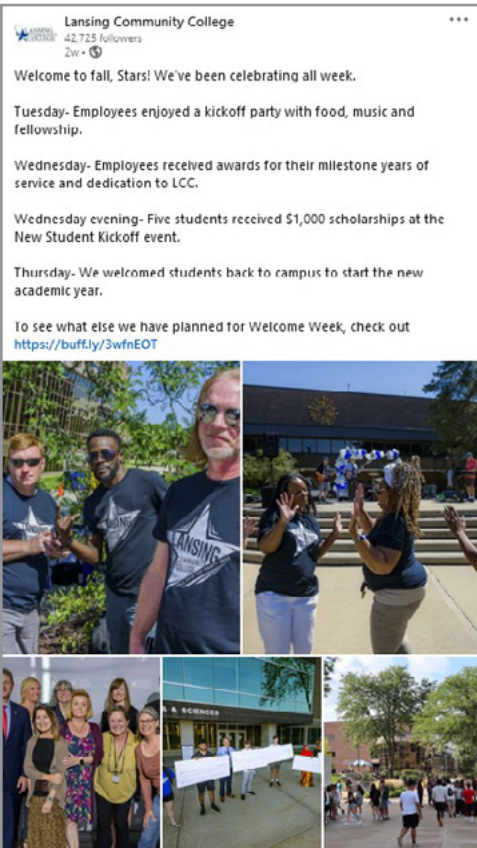
Social Media Analytics for July and August 2022

The following is a breakdown of how LCC performed on our social media channels during July and August.



The following are the top posts for LCC social media during July and August

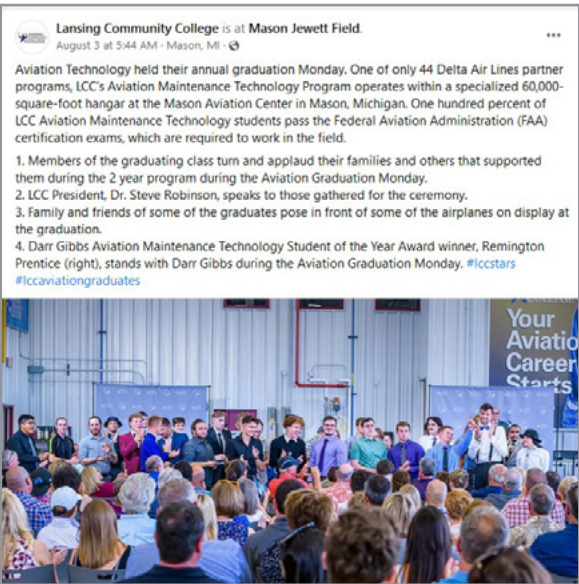
 **LinkedIn**
4,479 Reach · 1,349 Engagements



 **Twitter**
1,531 Reach · 148 Engagement



 **Facebook**
10,143 Reach · 1,867 Engagements



 **Instagram**
7,923 Views · 278 Engagements



LCC business faculty continues to partner with LEAP to work with entrepreneurs

The Michigan Small Business Development Center at LCC is a partner in the Lansing Economic Area Partnership's (LEAP) One and All, an inclusive entrepreneurship initiative. Nineteen area entrepreneurs recently graduated from the program, which began in 2020. LEAP CEO Bob Trezise said that with the help of LCC and other partners, 83% of One and All graduates have formed their business's legal entity and eight have opened brick and mortar locations.

Massage Therapy guest presents at MSU GATE Program

On July 1, LCC's Massage Therapy Program was pleased to be part of the Gifted and Talented Summer Program Intensive Study in Pre-Med Education for Grades 7-11, as part of MSU's Gifted and Talented Education Program. Students attended a week-long day camp at MSU's new Minskoff Pavilion in the Eli Broad College of Business. They learned from professionals from more than seven different health-related fields, including massage therapy. The students were amazed to hear of all the different environments in which massage therapy can be practiced. Lead faculty Jodi Wiley, Adjunct Faculty Stacey Vipond, and current student Shayna Allen together guided them through a slide show, taught two simple massage techniques, and allowed students time to experiment with self-care tools, such as a Thera-gun and foam roller balls.

Dental Hygiene Program spend an afternoon with local high school students

On June 29, faculty and students from the Dental Hygiene program participated in Michigan State University's Gifted and Talented Education (GATE) summer program highlighting medical and health professions. About 20 area high school students spent several hours with Program Director Heather Bunce and Adjunct Faculty Meg Farness and Leslie Zamora to learn about careers in dental hygiene. LCC Dental Hygiene students Paige Remenar, Trayvione Poole, Leah Gruber, Corinna Peterson and Morgan Hengesbach engaged students in "a two truths and a lie" game, conducted a yeast experiment to show how bacteria grows, and demonstrated how cola drinks stain teeth. The students also reinforced the importance of oral health care with an activity that allowed the students to see any areas they missed while brushing their teeth.



Conference Services report
of August events

Downtown Campus

Aug. 4

LCC’s Massage Program hosted graduates and families in the Michigan Room.

Aug. 8

The Michigan Community College Data Evaluation Committee hosted their meeting for 40 in-person attendees in the Michigan Room and 60 virtual attendees.

Aug. 15

Health and Human Services held their fall kick-off for 100 attendees in the Health and Human Services Building.

The Gannon Parking Ramp officially opened for parking on Aug. 15. Trustees and the Executive Leadership Team, as well as some of the construction crew, gathered to celebrate the occasion with food, music and tours.

Aug. 16

LCC employees enjoyed Fall Kick-Off on the Downtown Campus Mall. Free food and games, live music and a dunk tank were just a few highlights at the employee event.

Aug. 16

K-12 hosted instructors for the high school advantage program. There were 35 in-person attendees in the Gannon Building, Room 2214.

Aug. 17

LCC employees gathered in-person or via livestream to honor years of service milestones for employees. This was the first year it was a standalone event, apart from Fall Kick-Off.

Nursing hosted their fall kick-off for 50 attendees in the Health and Human Services Building.

First-time LCC students and families gathered for free fun, games, a DJ and more. This event focused on new students only, and also offered scholarships and tours.

Aug. 18-26

The Downtown Campus Welcome Week featured free snacks and school supplies as well as free Kona Ice, therapy dogs and more.

Aug. 18

The Nursing Program held an orientation in the Michigan Room for 50 students.

Aug. 23

Student Life hosted a Campus Resource and Registered Student Organization Fair for students to learn about all the resources and RSOs campus has to offer. This is an annual Welcome Week event and featured almost 50 booths.

Aug. 23-27

The Michigan Department of Health and Human Services hosted a clinic in the Grand River Room, and will continue in the room for six weeks.

Aug. 25

More than 350 students partied with President Steve Robinson during our signature Welcome Week party. Free food, games, a dunk tank and a band featuring Dr. Robinson were some highlights.

Michigan Rehabilitation Services hosted a meeting in the Michigan Room for 50 people.

Aug. 26

Michigan Cyber Civilian Corps hosted a meeting in the Michigan Room for 35 people.

West Campus

Aug. 1

The Michigan Department of Corrections hosted their monthly board meeting and public hearing in two conference spaces for eight board members and about 30 community members.

Aug. 2

The Michigan Department of Health and Human Services, Bureau of Emergency Management Services hosted their monthly board meeting in one conference space for 12 board members.

Aug. 4

The Michigan Association for Computers Users Learning hosted a day-long conference about technology and cybersecurity in education for 50 attendees.

Aug. 9

The Community Economic Development Association hosted a low-income housing planning meeting in four conference spaces for about 80 community planners from across Michigan. The conference was followed by a happy hour reception in the atrium.

Aug. 11

Keller Williams Realty hosted a training session and luncheon in the auditorium and atrium on for 45 employees.

The Van Buren Intermediate School District hosted their second roundtable discussion this summer, focusing on the shortage of special education teachers in Michigan.

Aug. 16-18

The Eaton Regional Education Service Agency hosted their annual professional development days in a classroom and auditorium for about 35 staff.

Aug. 17-18

The Eaton Regional Education Service Command Presence hosted their Midwest regional training, focusing on police training and tactics, for about 50 officers from around the region.

Aug. 18-26

West Campus Welcome Week featured free snacks and school supplies daily, as well as free Kona Ice, therapy dogs and more.

Aug. 22

The Eaton Regional Education Service Agency used the auditorium to welcome 2022-2023 students to their first day of classes at West Campus.

Aug. 25

The Eaton Regional Education Service Agency hosted an information session for students interested in the Capital Region Technical Early College program. About 15 students and their parents attended in the auditorium.

Aug. 26

Gov. Gretchen Whitmer’s campaign filmed a commercial featuring Michigan’s Reconnect program at West Campus.

Aug. 30

The Michigan Economic Development Corporation hosted its annual board meeting to review and approve its upcoming fiscal year budget, followed by a plated luncheon and fireside panel discussion. About 20 people attended the board meeting and 100 people attended the luncheon.

Aug. 30

U.S. Rep. Elissa Slotkin toured LCC’s West Campus with National White House Security Director Chris Inglis. They chatted with students and staff about the future of LCC’s cybersecurity program.

The Eaton Regional Education Service Agency hosted a second information session for students interested in the Capital Region Technical Early College program. About 15 students and their parents attended in the auditorium.

Mason Aviation

Aug. 1

The Aviation Technology program held a graduation for its 2022 graduates. More than 350 people attended in-person, and the celebration was also streamed online for friends and family.

Number of Site Tours

Downtown Campus: 3
West Campus: 3

Number of Booked External Event Contracts

Downtown Campus: 7
West Campus: 43

Livingston County Center employees engage with local partners

The Livingston County Center staff hosted our neighbors, the Parker Middle School staff, for a luncheon. Everyone enjoyed the opportunity to meet each other face-to-face and discuss shared safety concerns and solutions.



Livingston County Center Coordinator Barbara Line, as a board member of the Howell Education Foundation, volunteered at the annual golf outing fundraiser to support Howell students and teachers.



LCC represents at Mint Festival

On Aug. 12, Technical Careers partnered with the Health and Human Services Dental Hygiene students at the St. Johns Mint Festival to promote LCC programs and interact with the community. Many alumni and current students visited our table to share their success stories and let us know how their time as a student at LCC has enriched their lives and those of their community.



LCC Dental Hygiene students and faculty

The Dental Hygiene students and faculty worked with the Detroit Lions, Detroit District Dental Society, Team Smile and Delta Dental to provide free dental screenings and care to 300 area students in Detroit in June.



Flint Accelerated Learning Academy students visit West Campus

In May, a group of 50 students from the Flint Accelerated Learning Academy, consisting of several elementary and STEM schools in the Flint area, visited LCC for a tour of West Campus. During the visit, students had the opportunity for hands-on experiences with the Automotive, Welding, Electrical, Machining, Robotics and Building Construction programs.

Grand Ledge students visit the Flex Lab at West Campus

During June and July, five groups of Grand Ledge students and campers from Hayes Intermediate School and Beagle Middle School visited the West Campus Flex Lab for a hands-on tour and discussion of careers in robotics and related industries.



The Lookout highlights agencies working to combat human trafficking

The Lookout featured an interactive response protocol and prevention-based awareness “See, Say” campaign, run in conjunction with CATA, the Lansing Police Department and faculty from LCC’s Geospatial Science Program. The article is available [online](#).

Technical Careers Engages Industry Partners – Amtrak

In May, Amtrak Railroads Talent Acquisition Team and LCC West Campus met to discuss exciting employment opportunities for students. Amtrak hopes to establish a connection with LCC to share employment opportunities and to identify LCC students in their applicant pool. Many of the employment opportunities currently available – for welders, electricians, mechanics and machinists – require training provided by West Campus programs, making this a great partnership opportunity. The starting pay for these positions is \$34 per hour, with great benefits, including a \$15,000 relocation package and rail travel privileges.



G.R.E.A.T Teen Leadership Institute students visit West Campus

In June, Tech Careers was proud to host a group of 20 students from Peckham’s Ready to Achieve Mentoring Program (R.A.M.P). They took part in the Gang Resistance Education and Training (G.R.E.A.T) Teen Leadership Institute training through the collaboration of the Lansing Police Department, Peckham, Ingham County 30th District Court, Meijer Warehouse, Lansing Parks and Recreation and LCC’s Technical Careers Division.

The G.R.E.A.T program is a law enforcement-led, evidence-based life skills development curriculum, designed to help people ages 14-18 stay on path for success and provide guidance leading them to continued education, vocational career training and job opportunities.

Among other activities, students had hands-on experiences with drones, welding, machining and LCC’s public service programs.

Tech Careers will continue to work with our community partners to serve underrepresented populations and allow students to learn more about the career and technical programs offered at LCC.



LCC employees support ScrapFest in Old Town

In July, employees from the Technical Careers Division, Community Education and Workforce Development Division, and Arts and Sciences Division worked a booth together at ScrapFest. Now in its 12th year, ScrapFest is “a repurpose-focused art festival, with a scrap metal sculpture competition, eco-art booth vendors, family activities, live music, and food.”

LCC current students, former students and faculty also submitted welded art pieces at the event. Learn more about [scrapfest.com](#).



CAPCAN College Ambassadors visit West Campus

In July, the Capital Area College Access Network College Ambassadors visited West Campus to learn about programs in the Technical Careers Division. The ambassadors are high school students who help their peers learn more about college. The ambassadors received a presentation and guided tour from Technical Careers Dean Cathy Wilhm, and then had the opportunity to try out the virtual welders.



ERESA students participate in SkillsUSA national conference

Four welding students and two adults from the Eaton Regional Education Service Agency (ERESA) at LCC participated in the 2022 SkillsUSA National Leadership and Skills Conference in Atlanta, Georgia, during the final week in June.

The welding fabrication team was made of three students who attended LCC for their junior and senior year, plus their instructor, Jeff Seelye. Two students' home school was Eaton Rapids, and another's was Grand Ledge. To qualify, the students first competed in Michigan, with each team members completing a portion of the project under a time limit. They took first in the state, qualifying them for nationals.

The fourth student who attended the national conference was Austin Neely, from Grand Ledge. Austin just completed his first year with instructor Jim Davis, and was elected vice president of the Michigan SkillsUSA organization. He participated in leadership training, voted in the election of the national officer team, and represented LCC and Michigan at events.

On the last day of the conference, students had the opportunity to participate in a community service project, and student Rowan Wilson and instructor Jeff Seelye built bikes for children in the Atlanta community.

In addition to sending students to the competition, LCC hosted SkillsUSA for the regional competition, held during late February. This event included welding, auto technology, diesel repair advertising, and pin/T-shirt design events.

ERESA and LCC partner to allow students from area high schools to attend career training classes during the school week. They spend half their time, either morning or afternoon, at a class taught by LCC faculty, and earn college credit as long as they meet the standards of the college for grades, attendance and curriculum.

Two groups from Samaritas Refugee Services visit West Campus

In July, Samaritas visited LCC for a tour of West Campus and hands-on activities. Samaritas provides refugee services, resettling families from all over the world, and these groups consisted of refugees from Ghana, Honduras, Guatemala and Afghanistan, among others. Technical Careers will continue to work with our community partners to serve underrepresented populations and help students to learn more about the career and technical programs offered at LCC.



Capital Area Manufacturing Council encourages new businesses

During the summer, an amazing group of manufacturing advocates and Capital Area Manufacturing Council partners came together at West Campus to encourage new businesses in the region.

One new Capital Area Manufacturing Council member, Kelly, from The Shop Rat Foundation, Inc. also hosted a manufacturing camp at West Campus where students welded piggy banks.



New Aviation grads celebrate with family and friends

More than 350 people gathered at the Aviation Maintenance Technology Center in Mason on Aug. 1 to celebrate our newest alums. The 38 aviation graduates included two female students, five students who are current or prior military, and one student who became a U.S. citizen while attending classes.

More than half of those who graduated have already completed a portion of their Federal Aviation Administration licensure and have accepted job offers. Many students will begin their careers working for various airlines and aircraft repair facilities across the country.

Automotive News article

Automotive Technology graduate Brittany Parker was featured in an August article by Automotive News titled "Women make fixed ops impact but still face hurdles." Parker is now a master certified Subaru service technician at Maple Hill Auto Group in Kalamazoo, and received her associate degree at LCC. The full article is available [online](#).

LCC employee presents to college advisors who work in Michigan high schools

In August, Technical Careers Program Improvement Manager Nicole Reinhart-Huberty presented in Grand Rapids to the AdviseMI and MSU College Advising Corps Advisor Institute. The presentation title was "Career-Related Programs and Short-Term Certificates." During the presentation, advisors learned about the program offerings within the Technical Careers Division, how LCC works with employers and apprentices, how to access information about LCC, and how to schedule group visits to campus. The college advisors are located in high schools throughout Michigan and are a primary resource for students and families making the transition to college.



Marketing Department

Narrative

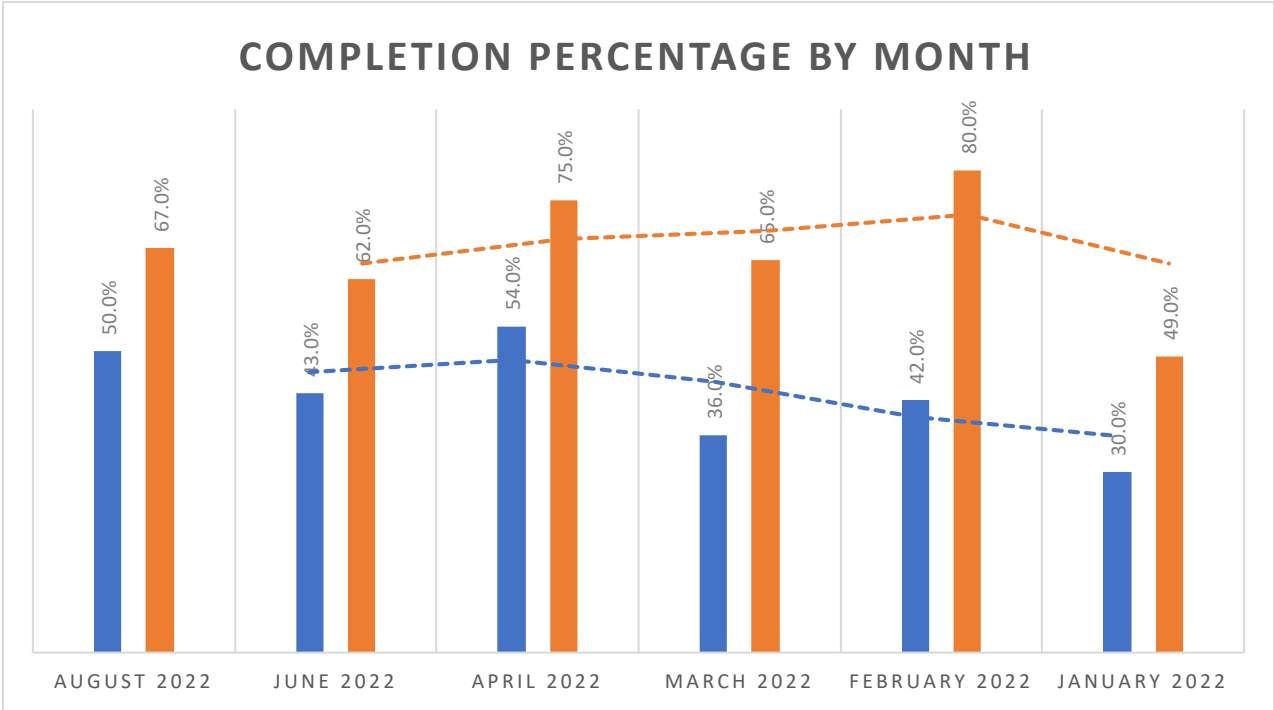
Marketing received or initiated 40 total requests in August, 20 were Closed/Resolved or sent to Print Services, a completion percentage of 50%. Of the 9 requests listed as In Process in Marketing, 2 have tasks assigned to designers. .

Additionally, 16 requests created in previous months were completed.

Marketing created 83 tasks in March; 56 were completed, a completion percentage of 67%.

Breakdown

- 40 total requests
- + 7 – In process, with no assigned tasks
 - + 20 – Closed/Resolved or with print services/cancelled by user
 - + 2 – In process, with assigned tasks
 - + 11 – reopened/waiting for Approval/ pending client approval/Sent to Design
 - + 0 – New
- 83 tasks assigned
- + 27 – In Process
 - + 56 – Closed
 - + 0 – unassigned





Athletic Department holds Student-Athlete Orientation

The Athletic Department conducted Student-Athlete Orientation on July 27, with 100 student-athletes in attendance. Student-athletes received information regarding the eligibility, leadership and expectations of the college and Athletic Department. Representatives from college resources provided information about the co-curricular support and services available. LCC has 150 student-athletes representing 90 high schools enrolled this year.

Athletic Department launches advisory council

Here Athletic Department started a Student-Athlete Advisory Council in the spring. Each team is represented on the council, and the group meets monthly. The council’s goals are developing a voice for student-athletes, building leadership skills, offering community service and increasing collaboration.



Athletics look ahead to a great year

Fall sports began Aug. 1! This year, the volleyball team was picked second in the Western Conference of the Michigan Community College Athletic Association (MCCAA) in the preseason poll. Meanwhile, the women’s cross country team is the defending national champion, and the men are looking to improve on their Top 5 finish from last year.



Here is a summary of our student-athletes’ accomplishments from the 2021-2022 school year:

- + National championship in women’s cross country (college’s 22nd overall)
- + Baseball World Series appearance (our second trip to Enid, Oklahoma)
- + Three MCCAA state championships (men’s and women’s cross country, plus baseball)
- + Two MCCAA divisional championships (men’s basketball, baseball)
- + Three regional championships (men’s and women’s cross country, plus baseball)
- + Two regional runners-up (men’s basketball, softball)
- + 49 MCCAA All-Academic, with an earned 3.0 GPA or higher
- + 34 NJCAA All-American Academic, with an earned 3.6 GPA or higher
- + Four All-Academic Teams, with a team GPA above 3.0
- + Four All-Americans – Haley Ellis and Angela Jaycox in women’s cross country, Drew Lowder in men’s basketball, and Grant Dittmer in baseball
- + 3.05 overall GPA
- + Record 19th MCCAA All-Sports Trophy

State names LCC a Veteran-Friendly college

LCC again received the state’s Veteran-Friendly designation for the 2022-2023 school year. The Michigan Veteran Affairs Agency designated LCC a Gold Level Veteran-Friendly Institution. LCC met 10 benchmarks to receive the gold designation:

- 1. Identification of Military/Veteran Status
- 2. Veteran-Specific Academic Advising/Career Services
- 3. On-Campus Veteran’s Coordinator
- 4. Veteran-Specific Website
- 5. Veteran’s Lounge
- 6. Fast-Track Programs for Veterans
- 7. Graduation Rate Tracking
- 8. Academic Performance Tracking
- 9. Persistence Rates Tracking
- 10. Veteran Graduation Recognition

Small Business Development Center impact metrics for Jan. 1-Aug. 22

The Small Business Development Center (SBDC) consulted with 343 business clients through the first eight months of the year, helping them start or grow their businesses:

- + Delivered 2,382 consulting hours
- + Helped clients secure \$5,150,606 of new capital to launch or grow
- + Helped create 29 new businesses
- + Helped create 162 new jobs
- + Delivered 23 trainings to 327 training participants

Notable activities:

SBDC client spotlight: Angel Hursey

In honor of Black Business Month, the Michigan SBDC is recognizing Angel Hursey, founder of RELUXX, a retail business specializing in pre-owned, authentic luxury bags and accessories.

According to to Angel, “The SBDC and my business coach, Millie Chu, helped me grow tremendously and at a quicker pace than if I were working alone. Millie provided me with encouragement to expand my business and grow in the proper way, and move past my fears. I was afraid to step into my business full-time, but Millie helped me to take that leap of faith. I received personalized business guidance and resources tailored for me. She helped me develop a business strategy and an action plan to grow my business. I implemented the strategy plan, and it helped get me to where I am today. The SBDC’s webinars also provided a lot of helpful information that I didn’t think of before. Millie and the SBDC have been essential in helping me grow my business.”



Angel Hursey

SBDC presents Buying Christmas in July at Middle Village Micro Market

Retailers need to plan seasons in advance to purchase inventory for the holidays, so the SBDC, Lake Trust Credit Union and Downtown Lansing Inc’s (DLI) Middle Village Micro Market teamed up to present “Buying Christmas in July.” DLI’s Julie Reinhart presented information to help retailers in the Middle Village incubator as well as public attendees. Topics included how to negotiate the best terms, holiday shipping strategies and selling techniques to make the holiday season profitable.

BCI trains Sliding Systems on Heartsaver First Aid CPR AED

The Business and Community Institute (BCI) provided safety training for Sliding Systems, Inc. Heartsaver® First Aid CPR AED covers critical skills needed to respond to a first aid, choking or sudden cardiac arrest emergency in the first few minutes until Emergency Medical Services (EMS) arrives. Participants learn skills such as how to treat bleeding, sprains, broken bones and shock. This course also teaches adult/child CPR and AED use.

BCI trains Clark Construction on Crucial Conversations

Clark Construction selected BCI to train more than 50 employees on Crucial Conversations, providing the tools and mindset shifts to enable employees to keep people in dialogue, even when talking about hard or emotional topics. The training also helped them proactively address difficult topics and situations as a function of their ability to notice what’s happening within themselves and recognize clues in other people.

CI trains THK Rhythm Automotive on Basic and Advanced Robotics Operations and Programming

THK Rhythm Automotive selected BCI to deliver two robotics trainings, Basic and Advanced Robotics Operations and Programming. The basic course introduces employees to the basic skills needed to operate, program and edit robots. The course provided classroom and performance-based hands-on training in using controls, operations and part programming. The advanced course provides the advanced skills needed to operate and program Fanuc Robots. Course topics include background editing, program adjustment, mirror image utility, executing multiple programs, reference position utility, position register look-ahead function, collision guard, condition monitor function, and distance before function.

BCI trains Case Credit Union on Talent, Trust and Professional Development

BCI trained Case Credit Union employees on techniques to engage team members and create higher levels of job satisfaction. The training explored how people prefer to be recognized for their achievements and consisted of a three-step process to identify strengths and growth areas; plan actions for acquiring skills, knowledge and competencies; and successfully carry out development plans.

BCI trains Habitat For Humanity on Advanced Leadership

This advanced leadership program concentrates on six important but often overlooked leadership disciplines. Modules are closely tied to goal-oriented concepts, including Connecting Through Conversations; DiSC Behavioral Styles and Their Impact in the Workplace; Driving Change, Building and Sustaining Trust; Strategies for Influencing Others; Leading Meetings; and Using Time Effectively.



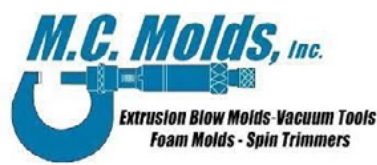
BCI trains Skytron on A3 Problem Solving

A3 Problem Solving training is an activity-based, pencil-and-paper tool designed to solve specific problems. It defines current conditions and looks at the root cause of problems. A3 also guides the user to define clear steps to implement change and build accountability. Participants learn a simple and effective way to understand the current work environment and how it can be redesigned effectively.



BCI trains M.C. Molds on Supervisory Leadership

This training is designed to develop leaders who can be effective in today's highly technical and fast-paced workplace. Sessions included Behavioral Styles and their Impact in the Workplace, Communicating with Impact, Resolving Workplace Conflict, and Attitude is Everything.



Continuing Education training helps graduates learn to interview virtually

Adjunct Instructor ReChelle Benson taught "Acing a Virtual Interview" to seven recent LCC graduates. In this one-hour WebEx workshop, students learned to succeed in virtual job interviews. Students who completed this training obtained answers to their questions and reduced anxiety for doing their best in future online interviews.



ReChelle Benson

Continuing Education training on Recordkeeping and Cost of Injuries

In June, Continuing Education partnered with Michigan Occupational Safety and Health Administration (MIOSHA) to offer a "Recordkeeping and The Cost of Injuries" program at West Campus. Participants came from many different industries and occupations, including Spectrum Health, Cargill, Portland Products, Burnette Foods, Goodwill, Focus Hope, Vantage Plastics, and Michigan State University.

Some of the students did not hold an associate degree, so Continuing Education Coordinator Carolyn Dembowski invited Experiential Learning Coordinator Brent Merritt to introduce the possibility of converting these types of training programs and their years of experience on the job into college credit. He explained how training and prior learning experiences can help them earn a degree sooner and more cost effectively. This can be an important first step into higher education in the lives of busy working adults.

Livingston hospital and HHS Division discuss partnership possibilities

Livingston County Center Coordinator Barbara Line organized a meeting with the president of administration at Trinity Health Livingston Hospital and LCC's Health and Human Services Division to discuss employment gaps and LCC's local options. The group met again in September to discuss apprenticeships and other partnering opportunities.



Extension Centers leadership attend conference

LCC East Coordinator Mark Khol, Livingston County Center Coordinator Barbara Line, and Director of Extension and Lifelong Learning Nancy Dietrich attended the Michigan Association of Regional Community College Centers conference (MARCCC) in Traverse City.

Under the leadership of Mark Khol as MARCCC president, the following topics were presented: Post-COVID Learnings; Diversity, Equity and Inclusion; Enrollment Management and Marketing; and Hot Topics in Community Colleges. The experience offered networking opportunities with other community college colleagues from Jackson College, Grand Rapids Community College, Kellogg Community College, Southwestern Michigan College and Gogebic Community College.

LCC celebrates Early College nursing graduates

Livingston County Center Coordinator Barbara Line, LCC Director of K-12 Operations Leah Melichar, and Interim Nursing Program Director and Director of Clinical, Lab and Simulation Nina Favor participated in the Livingston County Early College nursing cohort 3 graduation. This program is unique because it is the only Early College nursing program in the state. The students who are pictured received their high school diplomas and will complete the LCC nursing program in May 2023.

College receives 13th consecutive honor for financial reporting

LCC’s Annual Comprehensive Financial Report for the fiscal year ended June 30, 2021, qualified for a Certificate of Achievement for Excellence in Financial Reporting from the Government Finance Officers Association (GFOA). According to the GFOA, the certificate is the highest form of recognition in the area of governmental accounting and financial reporting, and its attainment represents a significant accomplishment.

The report has been judged by an impartial panel to meet the high standards of the program, which include demonstrating a constructive “spirit of full disclosure” to clearly communicate its financial story and motivating potential users and user groups to read the report. This marks the 13th consecutive year the college has received this award.

The State of Michigan law that provides the college its annual appropriations each year also requires the annual audit to be available through a link on the college’s website homepage. The Annual Comprehensive Financial Report can be viewed [online](#).



Library expands DEI eBook collection

The Library purchased 268 new eBooks with a focus on diversity, equity and inclusion and career development. This purchase was made possible with money from the American Rescue Plan Act. The grant funds allowed the Library to purchase perpetual access to the eBooks, ensuring

LCC students and employees access to the books indefinitely. Librarians Fran Krempasky, Ami Ewald, Caitlyn Stypa and Demetria Patrick worked to select titles that would best promote DEI and career development for LCC students.

New Staff Join Team in Office of Diversity and Inclusion

The Cesar Chavez Learning Center welcomes a new director! Dr. Nathaniel Colón is joining Lansing Community College after more than 20 years at Lansing Sexton, Michigan State University and the University of Nebraska-Lincoln. Colón has a background in diversity and multicultural education with a doctoral degree in sociology from Michigan State University, a master’s in curriculum and instruction from the University of Nebraska-Lincoln, and a bachelor’s in secondary education and history from Nebraska Wesleyan University.

The CCLC also welcomes Debra Coulston-Kwapisz as the interim coordinator for the ACCESS Program. Coulston-Kwapisz joins from the Learning Commons, where she was the tutorial education coordinator. She brings years of experience serving LCC students and is passionate about student success. Her education and experience will be a culture add to the Office of Diversity and Inclusion, and her knowledge will help our ACCESS scholars transition into the new academic year successfully.

There will be an open house in the CCLC to formally welcome these new employees and to highlight programming and services.



Dr. Nathaniel Colón



Debra Coulston-Kwapisz

Welcome Week in the Cesar Chavez Learning Center

A great approach to welcome new and returning students, called “Cool Off in the Chavez Center,” was held during Welcome Week at the Downtown Campus. The popsicle party introduced students to the new employees and updated programs in the center. Students enjoyed fresh popcorn, heard the “throwback Thursday” sounds of the ‘90s, and, of course, enjoyed popsicles fresh from the LCC ice cream cart. Students could also spin a prize wheel in exchange for a “follow” of the CCLC social media Facebook, Instagram or Twitter pages. The prizes included swag, candy, flash drives, ring-lights, and an opportunity to suggest a name for some of the sea life in the CCLC’s 200-gallon saltwater tank.



ODI Welcomes High School Students with Summer Impact

The Office of Diversity and Inclusion invited local high school students and recent graduates to participate in summer programming about diversity, equity and inclusion. The programming particularly catered to those from under-served communities, including African American, Latino and Indigenous students, students in the foster system, immigrant and refugee students, LGBTQIA+ students, and first-generation college students. The event was hosted in the Cesar Chavez Learning Center on July 6, 13, 20 and 27.

On average, more than 20 students attended each weekly session and participated in workshops including math, financial literacy, career exploration, study habits and time management, student resource fair, English, financial aid, and a campus tour. Students received a digital badge in diversity, equity and inclusion for their participation in the weekly sessions.

Distinguished Woman in Higher Education: Dr. Tonya Bailey

The Office of Diversity and Inclusion is elated to share that our chief, Dr. Tonya Bailey, was awarded this year’s Distinguished Woman in Higher Education at the Michigan ACE Network Conference, held at the Suburban Collection Showplace in Novi, on June 13-14. The award ceremony highlighted Bailey’s contributions as an advocate for human connection and belonging. Bailey is a champion who advanced the chosen name and pronoun initiatives through the Academic Senate, allowing employees and students to be seen and addressed in a manner authentic to their identity. She oversaw the redevelopment of the Cesar Chavez Learning Center through the pandemic, and the center’s move into the Arts and Sciences Building on the Downtown Campus. The CCLC’s principle for students is “You Are Welcome Here!” Upon entering the CCLC, expect to be greeted with “radical hospitality” from the staff, led by the spirit of ubuntu (“I am because you are”).

In addition to mentor programs WISE Institute and Men About Progress, Bailey also established the RISE Institute (Reframing Inclusion through Scholarship and Equity), which addresses issues of unconscious bias and critical issues faced by educators. She is the creator and host of Equi-Tea Podcast, which provides tips on issues surrounding diversity, equity and inclusion.



Office of Diversity and Inclusion attends the Michigan ACE Women’s Network Conference

In addition to Chief Diversity Officer Tonya Bailey, members of the Office of Diversity and Inclusion staff, plus Trustee Angela Mathews, President Steve Robinson, Seleana Samuel, Toni Glasscoe and a host of LCC employees attended the MI-ACE conference. The Michigan American Council on Education Women’s Network held its 84th annual conference with the theme “Women Leading with Resilience in Challenging Times.” The conference had several sessions aimed at supporting women who work in post-secondary education, including “Got GRIT? Being Resilient in the Workplace,” presented by Bailey.

Learning Commons and ODI partner to offer summer tutoring

Throughout the summer 2022, the Cesar Chavez Learning Center and LCC Learning Commons partnered to provide LCC students with access to tutoring services. The Learning Commons made two or three professional tutors available in the CCLC every Tuesday, Wednesday and Thursday for the most common subjects (math, statistics, science, social sciences, humanities, communication, etc.). Students enrolled in summer classes were welcome to drop in and get tutoring support without appointments.

WISE Institute holds mentor luncheon

In June, the WISE Institute held a mentor luncheon. The event included a formal introduction of new program coordinator Aminah Lott (She/Her), who also serves as the executive assistant to the chief diversity officer. Over green tea, the mentors collaborated on ways to support their mentees in a more holistic way. The group developed resources to support the institute’s participants, known as WISE scholars, in the upcoming job shadowing program and reimagined the 30-minute “Fast 30” virtual meetings as in-person “Meet Ups” for the fall semester.

WISE Scholars Attend the Athena Wins Evening of Empowerment and Job Shadow

In July, the WISE institute participants attended the WISE Job Shadowing Orientation and Information Session in preparation for the job shadow program. WISE participants will complete a one-day to week-long job shadow or volunteer experience in a desired field during July, August and September. Many participants were matched with job shadow hosts with the support of their WISE mentor. Mentors and mentees also attended the Athena Wins Ceremony on Aug. 11 to hear motivational speakers and network with women professionals.

The Orientation and Information Session gave an overview of program expectations and recommendations for job shadowing connection. A recorded presentation included considerations for connecting with job shadowing hosts, professional attire and crafting the perfect thank you note after a job shadowing experience.



WISE holds a Vision Board Party

This month, the WISE Institute hosted a “Mentor-Mentee Meet-Up” in the Cesar Chavez Learning Center. The intention of the Meet-Up was reconnection and setting goals for the semester and school year. During the meet-up, participants created

vision boards externalizing their visions for themselves and their futures. WISE Scholars were able to collaborate with mentors other than their own, and diversify their experience in the WISE Institute.

Access to College and Careers with Excellence through Student Services (ACCESS)

At the beginning of the summer, LCC’s ACCESS coordinator collaborated with the Student Affairs business analyst to launch a new application form for the LCC ACCESS Scholars program. The new dynamic form allows LCC students to apply to participate in the ACCESS program using their LCC credentials. Having a dynamic form also facilitates application processing and acceptance into the ACCESS program while maintaining data integrity and security using LCC systems. In June and July 2022, 17 new ACCESS Scholars were accepted into the program.

Throughout the summer, ACCESS scholars continued to receive individualized services tailored to their academic and career needs. The former ACCESS coordinator worked with students to provide referrals and personalized hand-offs to other CCLC student success programs, the StarZone, Academic Advising, academic success coaching, Learning Commons and Writing Center tutoring, FAFSA applications and the Financial Aid Office, personal counseling, the Adult Resource Center for child care grants, and other on- and off-campus resources.



There were 31 ACCESS students who graduated with a certificate or degree in 2021-2022. Fall 2021 to fall 2022 retention, accounting for matriculation, was 65%. Currently, there are 202 students enrolled in the program. All ACCESS students are given wraparound academic, social and financial support referrals, and information throughout the academic year in emails, D2L announcements, D2L content files and in-person when visiting the Cesar Chavez Learning Center.



Men About Progress Celebrates Juneteenth and Welcomes New Staff

On June 17, 2022, the Men About Progress Program hosted a cookout celebrating Juneteenth at faculty member Willie Davis’ African American Museum Exhibit. Students and faculty engaged in academic and career conversations and focused on the importance of celebrating Juneteenth and brotherhood. This student-focused event also made space for students and faculty mentoring time and vision casting.

The Office of Diversity and Inclusion welcomed a new staff member to assist with diversity projects, including leading specialized services for underrepresented students who self-identify as males. Aaron Martin Green (he/him) began at LCC in April as the diversity project coordinator in the CCLC. Martin Green will be responsible for collaborating, coordinating and assisting with activities to support college initiatives related to first-generation, non-traditional and under-represented students. In this role, he will participate in the organization and planning of activities designed to support initiatives to diversify, improve and increase global and cultural competence within the campus community. He will lead specialized projects and initiatives that promote diversity efforts on behalf of ODI and CCLC, such as Men About Progress (and associated program Brother 2 Brother) and the Impact program.



Aaron Martin Green



Page 4:

LCC's Insurance and Risk Management highlighted in national magazine
<https://blue-soho.mydigitalpublication.com/publication/?i=748886&p=76&view=issueViewer>

New Perkins V grant resources and information
<https://www.lcc.edu/aa/perkins-grant/>

Page 5:

Student Success Scenario show launches on LCC Connect
<https://www.lcc.edu/connect/>

Page 10:

LCC prepares! College holds tabletop exercise for emergency leaders
<https://www.lcc.edu/emd>

Page 11:

LCC recognized with ACCT Central Regional Awards
<https://www.thechroniclenews.com/post/lcc-recognized-with-acct-central-regional-awards>

LCC in FOCUS magazine
<https://www.lansingchamber.org/focus/>

LCC mentioned in FOCUS
<https://www.lansingchamber.org/focus/>

LCC holds Fall Open House
<https://mms.tveyes.com/PlaybackPortal.aspx?SavedEditID=bdf5707f-7fa0-45ab-a35b-0e4d3c049184>

LCC Board of Trustees vote to freeze tuition
<https://www.wilx.com/2022/07/19/lansing-community-college-freezes-tuition-mandatory-fees-upcoming-academic-year/>

LCC's 2000 softball team will be inducted into Hall of Fame
<https://www.mininggazette.com/sports/local-sports/2022/07/calumets-giachino-playing-in-italy-softball-tourney/>

LCC student playing softball in Italy
<https://www.mininggazette.com/sports/local-sports/2022/07/calumets-giachino-playing-in-italy-softball-tourney/>

2022 Summer Impact Program begins
<https://mms.tveyes.com/PlaybackPortal.aspx?SavedEditID=b9aa06df-501d-45f8-a53f-beb2e00e1bcd>

Page 12:

Welcome Week activities are underway
<https://mms.tveyes.com/PlaybackPortal.aspx?SavedEditID=b9aa06df-501d-45f8-a53f-beb2e00e1bcd>

LCC highlighted in article exploring the importance of the arts for students
<https://www.ccjournal-digital.com/ccjournal/library/>

LCC in the community
<https://www.wlns.com/news/michigan/radio-station-power-96-5-to-giveaway-1200-backpacks/>

Welcome Week continues with Party with the Prez
<https://mms.tveyes.com/PlaybackPortal.aspx?SavedEditID=1faad051-8236-4929-87d3-ac8d8b4e426a>

LCC in 517 Magazine
https://517mag.com/digital_issue/august-2022/

Page 22:

The Lookout highlights agencies working to combat human trafficking
<http://www.lcc.edu/lookout/posts/trafficking-week-41-2022.html>

Page 23:

LCC employees support ScrapFest in Old Town
<http://www.scrapfest.com>

Page 25:

Automotive News article
<https://www.autonews.com/fixed-ops-journal/women-make-fixed-ops-impact-still-face-hurdles>

Page 34:

College receives 13th consecutive honor for financial reporting
http://www.lcc.edu/about/documents/fy_2021_comprehensive_annual_financial_report.pdf



Lansing Community College is committed to providing equal employment opportunities and equal education for all persons regardless of race, color, sex, age, religion, national origin, creed, ancestry, height, weight, sexual orientation, gender identity, gender expression, disability, familial status, marital status, military status, veteran's status, or other status as protected by law, or genetic information that is unrelated to the person's ability to perform the duties of a particular job or position or that is unrelated to the person's ability to participate in educational programs, courses, services or activities offered by the college.

The following individuals have been designated to handle inquiries regarding the nondiscrimination policies: Equal Opportunity Officer, Washington Court Place, 309 N. Washington Square Lansing, MI 48933, 517-483-1730; Employee Coordinator 504/ADA, Administration Building, 610 N. Capitol Ave. Lansing, MI 48933, 517-483-1875; Student Coordinator 504/ADA, Gannon Building, 411 N. Grand Ave. Lansing, MI 48933, 517-483-1885; Sarah Velez, Human Resource Manager/Title IX Coordinator, Administration Building, 610 N. Capitol Ave. Lansing, MI 48933, 517-483-1874; Christine Thompson, Student Title IX Coordinator, Gannon Building, 411 N. Grand Ave. Lansing, MI 48933, 517-483-1261.