



Differences in Pool Medical Carriers

An overview of available programs and resources between Blue Cross Blue Shield of Michigan and Priority Health.

Benefits	BCBSM	Priority Health
Behavioral Health	- Teladoc Health - AbleTo - Calm Health - Blue Cross Health & Well-Being - Blue Cross Virtual Well-Being - MI Blues Perspectives - A Healthier Michigan	- Teladoc Health Mental Health - Virtual care with MDLive - ThinkHealth digital magazine - Behavioral Health Line Folx – LGBTQ+ focused Backpack Health – Family and child focused Flowly – Pain and anxiety support
Customer Support	Nurse Line (877) 752-1233	- Priority GPS- Care navigation - Dedicated Pool Care Managers
Diabetes Support	Teladoc Health - Prediabetes and Type 2	Teladoc Health - Diabetes Management (Type 2 only) Omada
Gastrointestinal Support		Ayble Health
Gym & Fitness Discounts	Fitness Your Way	Active&Fit Direct
Hearing Aid Coverage	Hearing Aid Costs with HDHP covered at copay prior to deductible being met (rider)	Hearing Aid Costs with HDHP counted toward deductible
Migraine Relief & Support	Hinge Health: Migraine Program - 1/1/2027	
Network	BCBSM Find a Doctor	Priority Health Find a Doctor
Out of State Coverage	Coverage through BlueCard	Coverage through Cigna

Benefits	BCBSM	Priority Health
Pregnancy and Postnatal Support		- PriorityMom - PriorityBaby
Prescription Formularies	2026 Clinical Formulary 2026 Custom Formulary	Priority Health's formulary
Prescription Prior Authorization List	BCBSM Pharmacy Prior Auth Guidelines	PH Pharmacy Prior Auth Guidelines
Prescription Specialty Coverage	- Payer Matrix - Specialty Prescriptions for PPO Traditional Plans - Alliance Rx Walgreens - OptumRx	Accredo Specialty Pharmacy
Substance Use	Tobacco Cessation	Boulder – Detox/recovery support
Pool Value Added Programs	Stella Health – Care navigation to all resources, including: - Virta – Diabetes prevention, support, and reversal 2nd.MD – On-demand, medical second opinions - Hinge Health – Virtual muscle, back, and joint pain relief - Maven – Maternity and postpartum support - Lantern – Surgical concierge program - Bexa – Convenient breast cancer screenings - Mayo Clinic – Complex care support - FEDlogic – Federal and State benefits access - Quantify – High-cost infusion treatment alternatives	



Questions about Pool benefits?

Contact your Pool Service Team or email us at ThePool.Admin@ajg.com.

THE POOL