MNL ONLINE CAPABILITIES

Madison National Life Insurance Company (MNL) has made some upgrades to the functionality and features of their website, www.madisonlife.com. New enhancements include:

- Mobile optimization
- Improved user interface
- Better navigation tools

File a New Claim

Employees and employers can now file a life or disability claim online. The web-based claim forms can be populated with data and then automatically sent to the Group Claim Administration team. If online forms are not preferred, claim forms can also be printed and submitted via fax or mail.

This new feature also allows for electronic signature and the ability to upload additional records or files as needed. You will receive an email confirmation and a copy of all electronically submitted forms.

Madison National Interference Company Asserted of the BIC Grap WERE STABLITY AND WERE ACCUSED TO STABLE STABLES ABOUT Conducty Date(1) FAC'S Submit a Claim/Online Forms Lundergand and agree with the Terms of Lose Are you an employer or a Camand Employer Claimant (is your claim new or existing) New Claim Debting Claim Debting Claim Debting Claim

Manage an Existing Claim

The employer or employee can complete forms for their existing claim, and remit additional files or records after the initial claim is filed.

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FAQs

Under the file a claim section, find your answer to commonly asked questions regarding life and disability claims. Learn more about the claims process, the definition of common insurance terms, and more.



Check Claim Status

If you're covered for disability or life insurance, you can view your:

Claim Status

- See if claim is open, pending, or closed
- Madison National Life is currently developing their second phase release which is expected to include more details around claim status and activity, as well as a secure portal for employers and employees.

Payment Information

 View detailed records associated with the last three payments made on a claim.

Life Insurance Company A Member of The IHC Group	
	FILE A CLAIM CHECK CLAIM STATUS CONTACT
HOME DISABILITY LIFE WOR	RKPLACE PRODUCTS DISTRIBUTION PARTNERS ABOUT
	500
	Check Claim Status
_	I understand and agree with the Terms of Use.
	I Agree
If you're covered for Group Disability you will need a claim number and a number).	or Group Life insurance, you can view your claim status and payment information online, in order to use this service a security code (Fryou're not given a particular security code, use the last 4 digits of the claimant's social security
Don't know your claim number or ha	nie questions about your claim? Call us toll free at 800-355-9601 (Ext 2410)
	Claim Number
	Security Code

Contact

Whether you have a question or want to know the status of your claim, MNL's enhanced contact section gives you multiple ways to reach them via phone, email, or by sending a message through their new secure online portal.



Upcoming Phase II Features

- Unique employee/employer log in
- Detailed claim status reports
- Enhanced capabilities
- More customized access at the employee and employer level
- Enhanced and automated communication and messaging



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