



## Customer Energy Specialist C.A.

Curriculum Code: 0893

Effective: Fall 2021 – Summer 2026

### Description

This certificate curriculum provides entry-level technical knowledge and customer relations skills to determine customer energy needs in the negotiation, design, installation, and application of utility facilities. Course work will apply toward completion of the Customer Energy Specialist Associate Degree.

### Additional Information

Students who have already completed DCTM 102, HVAC 102, METS 102 or WELD 102 with a grade of 2.0 or higher may substitute one of these courses for ELTE 102. Any of these classes may also be used to fulfill the prerequisite for ELTE 108 and 109.

### Contact Information

Contact the Electrical Technology Program at the West Campus Building, Room M127, telephone number 517-483-1570 or Student Services West Campus, West Campus Building, Room M106, telephone number 517-267-5452.

### Program of Study Required Courses

Course Code	Course Title	Credit / Billing Hours
ACCG 101	Accounting Info for Management	3 / 3
BUSN 118	Introduction to Business	3 / 3
CITA 110	Intro to Microsoft Office	3 / 3
DCTM 101	Drafting/Intro to CAD	3 / 4
ELTE 102	Industrial/Construction Safety	2 / 3
ELTE 108	Practical Electricity I	2 / 3
ELTE 109	Practical Electricity II	2 / 3
ENGL 124	Technical Writing	3 / 3
LEGL 215	Business Law-Basic Principles	3 / 3
MGMT 150	Managing Customer Relations	3 / 3
MKTG 200	Principles of Marketing	3 / 3

### Program of Study Required Courses, Limited Choice – *Select one*

Course Code	Course Title	Credit / Billing Hours
PHYS 120	The Art of Physics	4 / 5
PHYS 200	Intro To Applied Physics	4 / 5

### Total Credit Hours

34 credits / 39 billing hours

## Recommended Course Sequence

Semester I	Semester II
BUSN 118	ACCG 101
ELTE 102	CITA 110
ELTE 108 (First 8 weeks)	ENGL 124
ELTE 109 (Second 8 weeks)	MGMT 150

Semester III
DCTM 101
LEGL 215
MKTG 200
Limited Choice