

Office of Disability Support Services  
**Assistive Technology Software Availability**  
 Questions? Call Reader Services (517) 483-5263 or (517) 483-1225

<b>ODSS SOFTWARE - **STUDENT STATIONS WITH 22" MONITOR AND SCANNER</b>	<b>TLC 218</b>	<b>TLC 225</b>	<b>**TLC 226</b>	<b>**TLC 227</b>	<b>**TLC 228</b>	<b>TLC 229</b>	<b>**TLC LAB (2 COMPUTERS)</b>	<b>OTHER CAMPUSES</b>	<b>**READSERV WORKSPACE</b>
DRAGON NATURALLY SPEAKING				X	X	X	X	WEST	
DBT with Romeo Embosser		X							Station #4
JAWS 11 -*Requires permission for access; contact Reader Services	X	X					XX	WEST, HOWELL	ALL STATIONS, 2 for class placement
KURZWEIL 1000		X					XX		
KURZWEIL 3000			X	X			X		
NATURAL READER, FREE		X	X	X	X	X		WEST, Howell, St. Johns	ALL STATIONS
TEXT ALOUD	X			X	X	X	XX	WEST	2QRs; 1 STATION
ZOOM TEXT MAGNIFIER WITH VOICE			X	X			X	WEST_AC MAIN_AC	1QRs; 2 STATIONS

If you have a problem with ODSS software or hardware, follow these steps:

- 1) If in the TLC Computer Lab, ask a Lab Tech for assistance;
- 2) If in a TLC media room, ask a Media Desk assistant for help;
- 3) IF no one can help you, then call -- (517) 483-5221 --or email -- [lcc1@lcc.edu](mailto:lcc1@lcc.edu) -- the Help Desk.
- 4) Tell the Help Desk that you are making an "ODSS Service Request"; and,
- 5) include a brief description of your concern;
- 6) Include your TUID and your phone number.
- 7) If sending an email: Add the Reader Services (RS) Coordinator's email, [moored14@lcc.edu](mailto:moored14@lcc.edu) to CC line,
- 8) Send your email.

With the service request sent, the ITS Techs can efficiently and effectively resolve the concern. IF you copied the Reader Services Coordinator with your ODSS service requests, the Coordinator will follow up with you explaining how the concern was resolved.