

TUG Meeting

03.27.2009

Attended: Ike Lea, Jonathan Pulling, Sharon Wood, Cameron Dean, Camille LaGuire, Tom Field, Cathy Robinson, Marc Smyth, Tom Faes, Dave Haggadone, Dan Rafail

Meeting started: 12:06

Agenda items:

- 1) Service update from tom
- 2) Sharon would like to discuss fall items
- 3) Dan would like to talk about a lab environment where there would be software or something available for students
- 4) Dave would like to talk about the status of the Eon Reality initiative and the Canon Realis

Ike- printer maintenance

Ike wants to know if it would be prudent to have a technician to come in and look over the printers. Dave thinks they should check with their team leaders and see if there is any money. Ike wants to know if maybe there is something for a checkup in the service agreement. Apparently there has been a humidity problem in the rooms even with the humidifiers. The recommended humidity is much higher than what they are running at and it dries out the ink. Tom thinks that in regard to the maintenance issue they should look into seeing whether one on-site maintenance person could just come in and check them all.

Tom Faes: server update

They have been attending to the Galileo reports from last summer. They have backed up through January and then they were doing updates. There is not a normalized standard with permissions. The Leopard workstations think differently when it comes to permissions with the Tiger portals and sometimes the worker ids and user ids get mixed up and sometimes they are in separate areas and are given the same id. Tom thinks there were less than 10 instances when permissions were changed. Read /write was coming into the models and the students were having the opportunity to delete. There was also a problem with guest status.

A complete rebuild is not out of the question. They have been backing up every night the faculty workspaces and data. He can go through and do a delete of everything with the access controls.

Tom says that if we update the server to Leopard it probably won't change anything. He thinks that where we need to go is that we need to look at how our user id authentication will be overhauled, TUID authentication, and then id down at the server level. They got to the precision of user ids at a course level.

Phoenix is doing print services, recognizing TUIDs.

Mackinaw was the opportunity to test the TUIDs clean, and then made Phoenix able to handle user ids.

We have TUIDs working on Phoenix on open directory. We have Mackinaw working with the containers. We have a DMAC admin, a PHOT admin, etc. the way we can go is to distribute admin privileges if we want.

Galileo TUIDs started working about 3 weeks ago. He is nervous about touching the work group manager because it tends to get hung up. He thinks we can move the entire drive array to another server and Galileo will continue to live with better performance.

Sharon says that there is a server folder missing that she cannot see and Tom will look into this. Mike can't see it other than in guest access and was going to turn in a trouble ticket but hasn't yet.

Galileo is an old and doesn't have much RAM. Leopard really needs more to run. There won't be much going on in the summer, but for fall we need a server that is smart and won't do this again.

Tom thinks we need to be able to test a server before we get it. Apple may sell us machines with old versions but they don't want to sell us the early release ones. Dave said that by the time that purchase goes through the process of purchasing it may be a non- issue.

Sharon: fall items

We need to set up a test for Fall at least for the art stuff. We can get Painter 11 and CS4 installed immediately. MAYA 2009 can't be put on the server until after the last day of class because we can't run 08 and 09 at the same time from the server. The Maya 2009 server needs to be set up the last day of the semester so we can do the testing. All info to do this needs to be obtained before that date.

The art people want to go over the new programs before they leave for the summer and then they can be tweaked, etc. over the summer so that there will not be the same problem as in the fall so that they can get it up and test it out.

MS Office -- mac update

People voted that they didn't want the office software updated until the end of the semester. Fred only wanted it put onto the instructor station. Camille had asked if they wanted it updated for the instructor stations and the faculty had said that they didn't-

however Camille says that if there are instructors that want certain stations or areas then they can do that. But everyone seemed to want to upgrade over break. So on the instructor stations they will all be updated now and if the office stations want to be updated they should email the helpdesk. Camille is going to send out an email about the offices and will say “any objections to doing it these rooms” and she will put in the request

Dan- labs

We were looking at getting some copies of Camtasia for some PC users. Now it’s probably only going to be one copy. They were looking at putting it in a public area, maybe 155 behind a door. But that’s not really going to work because of background noise. It’s going to be used for development for faculty. The other option is to put it on a laptop that can be shared. Tom suggests that they just make a dummy workspace. Dan doesn’t know if we should use it if we only get one copy because he doesn’t know if people would really use it.

Ike- Open lab printing

Putting the printer behind 113, or implementing a punch card system, but Ike says the printer in question is being used in 110. Tom says they have gotten the addressing working from 111 so it’s just a question of moving over there.

Dave-

Cannon Realis projector order has been put out. It is online and is waiting in queue. The original purchase was for 60k. Apparently Dennis’ group would be doing the installation. He said they could do it but it would push it back until summer. Tom Field says that he would like Dave to get in touch with Dennis. They are the one that has to do the interface to the wall controllers. Dave negotiated for the extra 20k that we needed since it was the difference from what we planned on with the original request.

Secondly, Dave talked to Tom about a storage space for some computers and to double the number of monitors. They have identified a space but they need to move some stuff to salvage that should have been moved there anyway.

EON –

There isn’t an ETA on the software because it is still in the purchasing area. They had to knock the screen size down- the height by 20, width by 40.

The other issue is in regard to training- the ADM would like to do their training by May 18th so we would need 6 work stations and one instructor work station set up.

Cameron-

There are some new versions of software that has to be put in for 145 for summer.

We need to figure out whether we are using tuids or any variations. Sharon is going to collect info from faculty from both art and photo on what they want in reference to login.

There should be multiple memberships in case a student is in multiple classes. This is something that has to be tested with the different programs, MAYA in particular.

Meeting adjourned at 2:10.