



Strategic Goal Matrix Update September 2007

White Paper



Executive Summary

In November 2006, at the direction of the President, the Executive Leadership Team (ELT) undertook a facilitated review of the College's 2006-2011 Strategic Plan with the assistance of Lezotte, Miller and Osburn. The purpose of this review was to incorporate the findings and recommendations of both the Cherry Commission and the Spellings Report, in addition to State of Michigan performance indicators, with the goal of creating an institutional goals matrix in support of the 2006-2011 Strategic Plan adopted by the Lansing Community College Board of Trustees.

In December 2006, following a facilitated review of the Strategic Plan by the ELT, the President invited fifty-five members of the campus community to participate in a strategic goal and objective setting initiative to achieve the following:

- Unify strategic drivers, areas of priority need and strategic initiatives into an Institutional Goal Matrix
- Open up the process to have broader participation in preparation for the operational framework
- Align institutional goals and objectives with the College's accrediting agency's (HLC-AQIP) continuous improvement model
- Identify and define initial goals and objectives
- Discuss and refine institutional goals

In March 2007, task forces were created in support of each of the six goals (Accessibility, Community, Employees, Fiscal Responsibility, Quality and Student Success) with the following charge:

- Use cross-disciplinary dialogue to further define objectives for each goal
- Define initial metrics in concert with their goal and objectives
- Collect data from internal and external sources
- Present task force goals, objectives and initial metrics for Strategic Planning Group approval

In July 2007, the Strategic Planning Group decided that the importance of quality to each institutional goal made quality, not a goal, but an overarching control. In August and September 2007 the Strategic Planning Group reconciled its goals, objectives and initial metrics in preparation to incorporate documented processes and existing institutional plans into one comprehensive operational framework.